

BUSINESS HOURS

Shops & Restaurants

Shops 10:00 – 21:00
Restaurants 12F·13F 11:00 – 23:00

SHIBUYA SKY

10:00-22:30
(Last entry: 21:20)

SHIBUYA QWS

8:00 – 23:00
(weekdays)
9:00 – 22:00
(Saturdays, Sundays, and national holidays)

INFORMATION COUNTERS

Locations B2F·2F
Reception hours 10:00-21:00

Please feel free to drop by for information on SHIBUYA SCRAMBLE SQUARE, consultations on purchases and meals, in-house broadcasts (announcements and lost children), and lost and found item inquiries.

ACCEPTED CREDIT CARDS AND IC CARDS

Shops & Restaurants



SMOKING ROOMS

Location 12F·13F
Usage hours 10:00-23:00

*There is no smoking anywhere inside the building. *Please use the smoking rooms to smoke.

ATMs

MUFG Bank ATM

Place 5F
Business hours 10:00 – 21:00

Seven Bank ATM

Place 7F
Business hours 10:00 – 21:00

DUTY FREE COUNTER

Place 4F
Business hours 10:00 – 21:00

Final orders at duty-free counters are taken 15 minutes before closing time.

Notes

- *Purchases of ¥5,000 or more (excluding tax) are eligible.
- *Only the person who made the purchases can apply.
- *Only purchases for individual use are eligible.
- *Purchases cannot be returned after completion of duty-free procedures.
- *Names on passports, receipts, and credit cards must be the same.
- *Please bring the following four items:
 1. Purchased goods
 2. Passport of applicant stamped with entry permit.
 3. Receipts (Handwritten receipts not acceptable.)
 4. Card used (if you used a credit card, etc.)
- *A duty-free handling charge of 1% will be deducted.

Wi-Fi

Connectable area

B2F – 14F
*Cannot be used in some areas.

Connection time

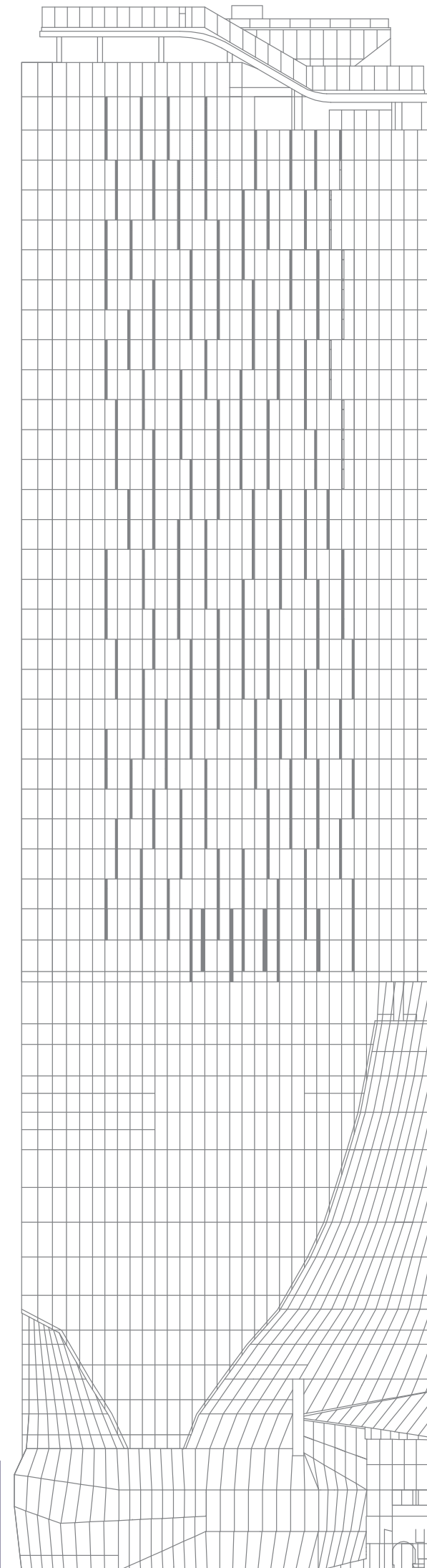
The free Wi-Fi can be used for two hours per connection.
*You can continue using for as long as you want by reconnecting after each two hours of use.



Connection method

- (1) In a connectable area, activate Wi-Fi on your personal computer, smartphone, etc.
- (2) When the network selection screen appears, choose “-SHIBUYA-Wi-Fi-” and start the web browser.
- (3) After confirming the terms of use and warnings on the login screen, input your SNS authentication or email address authentication, and the connection is completed.

*The connection method may differ depending on the device you are using.



FLOOR GUIDE

ENGLISH



B2F Foods ① ②

Foodshop EDGE

1. NIHONBASHI TENDON TENMUSU KANEKO-HANNOSUKE
2. KINKUME
3. UP Noodle
4. THIERRY MARX LA BOULANGERIE
5. RF1
6. PARIYA
7. KOJIMA29
8. Event Stage B2
9. Event Stage B2
10. Urth Caffé
11. MAISON ICHI
12. KUILIN
13. Event Stage B2
14. KARAAGEYA OUSYUIWAI
15. Chef's DELI
16. WaSaRa
17. TSUKADA
18. Event Stage B2
19. GANGNAM DELI
20. MATAHACHI
21. medite
22. TENMA
23. cocochili
24. COROMORE
25. AVANCER・KUSHIJUU
26. KAN RINATO
27. Mr.ChickenKeihanten
28. POMUNOKI DONBURI TAMAGOYA
29. Tataratiya × EAST table
30. HEAD LINE

B1F Foods ③ ④ ⑤

Gourmand Market KINOKUNIYA

1. Gourmand Market KINOKUNIYA

- Restrooms
- Multipurpose Restrooms
- Information Counters
- Smoking Rooms
- Baby Rooms
- Diaper Changing Tables
- Refrigerated Coin-operated Lockers
- ATM Area
- Tax-free Counter
- Cafes
- Eat-in Spaces
- Automated External Defibrillators

- Fashion
- Fashion Accessories
- Lifestyle
- Services
- Cosmetics
- Restaurants & Cafes
- Food & Sweets
- Other

1F Foods ⑥ ⑦

Foodshop EDGE

1. Atelier Anniversary
2. EN VEDETTE
3. PRESS BUTTER SAND
4. apple & roses
5. Mels Caramel Works
6. Event Stage 1
7. DRENTY CHOCOLATE
8. Now on Cheese J
9. MELLOWHICH
10. GMEINER
11. DEMEL
26. PHILIPPE CONTICINI
27. MORI YOSHIDA PARIS
28. c7h8n4o2
29. LE CHOCOLAT ALAIN DUCASSE
30. ÉCHIRÉ PÂTISSERIE AU BEURRE

ecute EDITION

12. MARUYAMA COFFEE
13. BAKERY SANCHINO
14. ME BAKE
15. SHISEIDO PARLOUR
16. POP UP I
17. HORIUCHI FRUIT FARM
18. FRUCTUS
19. coneri
20. FUNABASHIYA KOYOMI
21. OKASHI connect
22. GINZA KANRA
23. JIICHIRO
24. Butter Butler
25. FRANÇAIS

31. GONG CHA
32. Space1

2F Fashion ⑧ ⑨

1. CRISP SALAD WORKS
2. CONVERSE TOKYO
3. NIKE
4. NERGY
5. SeeP EYEVAN
6. Aēsop
7. NANTOKAPRESSO2
8. Space2
9. bonjour records
10. Calvin Klein
11. AOYAMA FLOWER MARKET
12. +SPBS

3F Fashion ⑩ ⑪ ⑫

1. GIVENCHY
2. sacai
3. BALENCIAGA
4. SAINT LAURENT
5. DIOR BACKSTAGE STUDIO
6. BVLGARI
7. VALENTINO
8. JIMMY CHOO
9. KENZO
10. STELLA McCARTNEY
11. SCRAMBLE THE FACE

4F Fashion ⑬ ⑭ ⑮ ⑯ ⑰ ⑱

1. BRITISH MADE
2. TATRAS
3. BOSS Store
4. 428-224
5. @ Kitchen SHIBUYA
6. HIROKO HAYASHI
7. Sergio Rossi
8. Space4
9. STAR JEWELRY
10. HOTEL LIKE INTERIOR
11. Aquascutum WHITE LABEL
12. VASIC
13. ANTEPRIMA

5F Fashion ⑲ ⑳ ㉑ ㉒

1. Event Stage 5A
2. COACH
3. kate spade new york
4. LONGCHAMP
5. COLE HAAN
6. FURLA
7. MICHAEL KORS
8. 4°C
9. SWAROVSKI
10. Vendome Aoyama
11. Marimekko
13. ABC-MART SPORTS SHIBUYA
14. Event Stage
15. ARTNWORDZ
16. a-jolie
17. REAL DESIGN SITE
18. Event Stage 5B
19. Biju mam
20. Event Stage 5C
21. Cosmetics
22. Ladies' shoes
23. Fashion Parts

12. REAL DRIP COFFEE No.12 BY UESHIMA COFFEE LOUNGE

6F Beauty ㉓ ㉔ ㉕ ㉖

+Q BEAUTY by TOKYU DEPARTMENT STORE

1. clé de peau BEAUTÉ
2. ALBION
3. SK-II
4. LANCÔME
5. SUQQU
6. ANNAS by Landtmann
7. JO MALONE LONDON
8. diptyque
9. Davines
10. Event Stage
11. SHIRO
12. FANCL
13. ReFa
14. CLINIQUE
15. ESTÉE LAUDER
16. Yves Saint Laurent Beauté
17. Event Stage 6E
18. Event Stage 6A
19. CHANEL FRAGRANCE & BEAUTY
20. Tom Ford Beauty
21. Event Stage 6B
22. ITRIM
23. SHISEIDO
24. DECORTÉ
25. BAUM
26. est
27. COVERMARK
28. KANEBO
29. ACSEINE
30. IPSA
31. CLARINS
32. athletia
33. NARS
34. Amplitude
35. M・A・C
36. RMK
37. ADDICTION
38. JILLSTUART
39. OSAJI
40. PAUL & JOE BEAUTE
41. LAURA MERCIER
42. Celvoke
43. Too Faced
44. shu uemura
45. BOBBI BROWN
46. Elégance

7F Fashion ㉗ ㉘ ㉙ ㉚ ㉛

1. ECOARF
2. PUBLIC TOKYO
3. Le Dome ÉDIFICE et IÉNA
4. agnes b.
5. TOMORROWLAND
6. FOUR NINES
7. ete bijoux
8. UNITED TOKYO
9. haishop cafe
10. L x 7

8F Fashion

1. DRESSTERIOR
2. JOURNAL STANDARD
3. KURA CHIKA by PORTER
4. UNTIED ARROWS
5. THE SHOP
6. STRIDE by JOHN BULL

9F Lifestyle Goods ㉜ ㉝ ㉞ ㉟

1. #Re by MASTERWAL
2. UCHINO relax
3. moobeli
4. Enter the E
5. TULLYS COFFEE
6. Form-i × RESH
7. Ethical&SEA
8. LOVERARY BY FEILER
9. MERRELL
10. Wexthuset

10F Lifestyle Goods ㊱ ㊲ ㊳

1. TOKYU HANDS
2. ocha room ashita ITOEN

11F Lifestyle Goods ㊴ ㊵ ㊶

1. NAKAGAWA MASASHICHI SHOTEN
2. TSUTAYA BOOKSTORE
3. STARBUCKS
4. TSUCHIYA KABAN
5. au Style SHIBUYA SCRAMBLE SQUARE
6. KIWA PRODUCTS CO.,LTD.

12F Restaurant ㊷ ㊸ ㊹

FOODIES SCRAMBLE

1. SHABU-SHABU TSUKADA
2. SUSHI MATSUE
3. BISTECCA-ARAGOSTA
4. TEPPANYAKI 10
5. Gu-O
6. KUSHINOBO
7. HANWARAI
8. MOHEJI
9. CARVAAN TOKYO
10. Scene12

13F Restaurant ㊺ ㊻ ㊼ ㊽

FOODIES SCRAMBLE

1. ARIZUKI
2. OKONOMI TAMACHAN
3. PASTA HOUSE AWKicthen Figlia
4. La Coquina cervceria
5. TSURUTONTAN UDON NOODLE BRASSERIE
6. TEMPRA TENTORA
7. DIN TAI FUNG
8. José Luis

14F Lifestyle Goods ㊾ ㊿

1. NHK PLUS-CROSS SHIBUYA
2. +ART GALLERY
3. KAGURAZAKA SARYO
4. HYOZAEMON
5. KYUKYODO
6. HACHIFULL SHIBUYA meets AKITA