

BUSINESS HOURS

Shops & Restaurants

Shops 10:00-21:00
Restaurants 12F-13F 11:00-23:00

SHIBUYA SKY

10:00-22:30
(Last entry: 21:20)

SHIBUYA QWS

8:00-23:00
(weekdays)
9:00-22:00
(Saturdays, Sundays, and national holidays)

INFORMATION COUNTERS

Locations B2F-2F
Reception hours 10:00-21:00

Please feel free to drop by for information on SHIBUYA SCRAMBLE SQUARE, consultations on purchases and meals, in-house broadcasts (announcements and lost children), and lost and found item inquiries.

ACCEPTED CREDIT CARDS AND IC CARDS

Shops & Restaurants



SMOKING ROOMS

Location 12F
Usage hours 10:00-23:00

Location 13F
Usage hours 10:00-24:00

*There is no smoking anywhere inside the building. *Please use the smoking rooms to smoke.

ATMs

MUFG Bank ATM

Place 5F
Business hours 10:00-21:00

Seven Bank ATM

Place 7F
Business hours 10:00-21:00

DUTY FREE COUNTER

Place 4F
Business hours 10:00-21:00

Final orders at duty-free counters are taken 15 minutes before closing time.

Notes *Purchases of ¥5,000 or more (excluding tax) are eligible.
*Only the person who made the purchases can apply.
*Only purchases for individual use are eligible.
*Purchases cannot be returned after completion of duty-free procedures.
*Names on passports, receipts, and credit cards must be the same.
*Please bring the following four items:
1. Purchased goods
2. Passport of applicant stamped with entry permit.
3. Receipts (Handwritten receipts not acceptable.)
4. Card used (if you used a credit card, etc.)
*A duty-free handling charge of 1% will be deducted.

Wi-Fi

Connectable area

B2F-14F
*Cannot be used in some areas.

Connection time

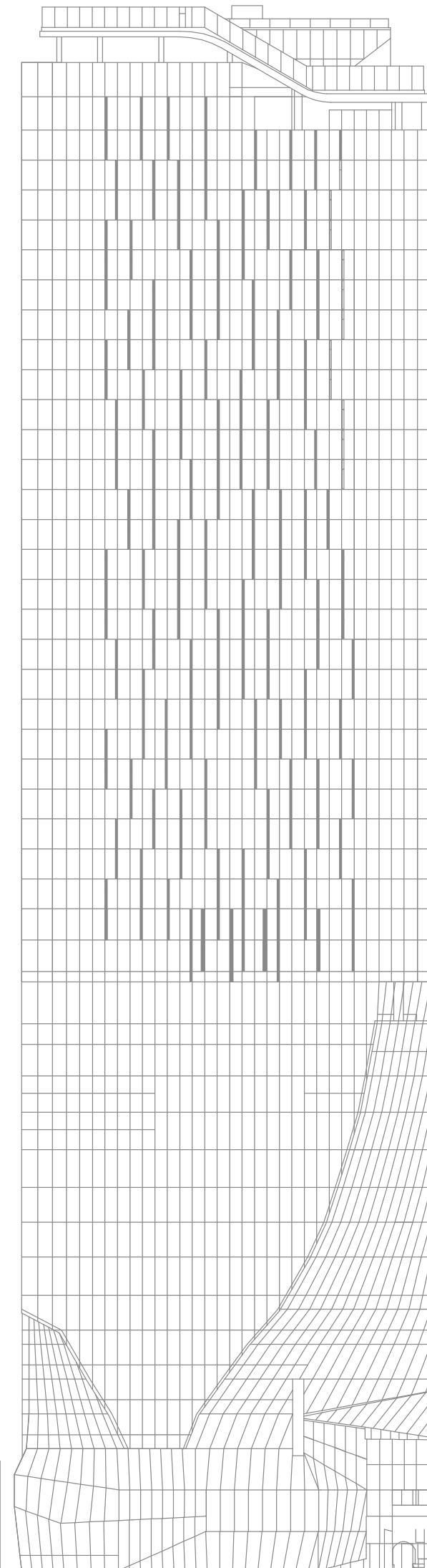
The free Wi-Fi can be used for two hours per connection.
*You can continue using for as long as you want by reconnecting after each two hours of use.



Connection method

- (1) In a connectable area, activate Wi-Fi on your personal computer, smartphone, etc.
- (2) When the network selection screen appears, choose "-SHIBUYA-Wi-Wi-Fi-" and start the web browser.
- (3) After confirming the terms of use and warnings on the login screen, input your SNS authentication or email address authentication, and the connection is completed.

*The connection method may differ depending on the device you are using.



FLOOR GUIDE

ENGLISH



B2F Foods ⓘ

Foodshow EDGE

- 1. NIHONBASHI TENDON TENMUSU KANEKO-HANNOSUKE
- 2. KINKUME
- 3. NEKASEGENMAITO CURRY & SPICE NUKA
- 4. THIERRY MARX LA BOULANGERIE
- 5. RF1
- 6. PARIYA
- 7. Event Stage B2
- 8. KIMURA MILK
- 9. TSUBAME GRILL DELI
- 10. Urth Caffé
- 11. MAISON ICHI
- 12. KUILIN
- 13. Event Stage B2
- 14. KARAAGEYA OUSYUIWAI
- 15. OMIYAZUSHI KADOHACHI
- 16. TSUKIJI UOBEN
- 17. TSUKADA
- 18. Event Stage B2
- 19. GANGNAM DELI
- 20. Boutonia Sandwich
- 21. medite
- 22. Event Stage B2
- 23. cocochili
- 24. COROMORE
- 25. Peace Cafe Hawaii
- 26. KAN RINATO
- 27. Event Stage B2
- 28. POMUNOKI DONBURI TAMAGOYA
- 29. AOYAMA FLOWER MARKET DELI STYLE
- 30. HEAD LINE

B1F Foods ♿

Gourmand Market KINOKUNIYA

- 1. Gourmand Market KINOKUNIYA

- ♿ Restrooms
- ♿ Multipurpose Restrooms
- ℹ Information Counters
- 🚬 Smoking Rooms
- 👶 Baby Rooms
- 🍼 Diaper Changing Tables
- 🧊 Refrigerated Coin-operated Lockers
- 🏧 ATM Area
- 🛍 Tax-free Counter
- ☕ Cafes
- 🍴 Eat-in Spaces
- ⚡ Automated External Defibrillators

- Fashion
- Fashion Accessories
- Lifestyle
- Services
- Cosmetics
- Restaurants & Cafes
- Food & Sweets
- Other

1F Foods ⓘ

Foodshow EDGE

- 1. Atelier Anniversary
- 2. EN VEDETTE
- 3. PRESS BUTTER SAND
- 4. apple & roses
- 5. Mels CARAMEL WORKS
- 6. Event Stage 1
- 7. Now on Cheese ♪
- 8. MELLOWHICH
- 9. PÉCHÉ MIGNON -REDA-
- 10. GMEINER
- 11. DEMEL
- 27. PHILIPPE CONTICINI
- 28. MORI YOSHIDA PARIS
- 29. c7h8n4o2
- 30. LE CHOCOLAT ALAIN DUCASSE
- 31. ÉCHIRÉ PÂTISSERIE AU BEURRE

ecute EDITION

- 12. HORIUCHI FRUIT FARM
- 13. MARUYAMA COFFEE
- 14. BAKERY SANCHINO
- 15. POP UP
- 16. FRUCTUS
- 17. SHISEIDO PARLOUR
- 18. TAICHIRO MORINAGA
- 19. A.Lecomte
- 20. coneri
- 21. GINZA KANRA
- 22. OKASHI connect
- 23. JIICHIRO
- 24. FUNABASHIYA KOYOMI
- 25. Butter Butler
- 26. FRANÇAIS

- 32. GONG CHA
- 33. Space1

2F Fashion ⓘ

- 1. CRISP SALAD WORKS
- 2. CONVERSE TOKYO
- 3. NIKE
- 4. NERGY
- 5. SeeP EYEVAN
- 6. Aēsop
- 7. NANTOKAPRESSO2
- 8. Space2
- 9. bonjour records
- 10. Calvin Klein
- 11. AOYAMA FLOWER MARKET
- 12. +SPBS

3F Fashion ♿

- 1. GIVENCHY
- 2. sacai
- 3. BALENCIAGA
- 4. SAINT LAURENT
- 5. DIOR BACKSTAGE STUDIO
- 6. BVLGARI
- 7. TIFFANY @ SHIBUYA SCRAMBLE SQUARE
- 8. VALENTINO
- 9. JIMMY CHOO
- 10. KENZO
- 11. STELLA McCARTNEY
- 12. SCRAMBLE THE FACE

4F Fashion ♿

- 1. EMPORIO ARMANI SATELLITE
- 2. TATRAS
- 3. BOSS Store
- 4. 428-224
- 5. Café Cova Milano
- 6. HIROKO HAYASHI
- 7. Sergio Rossi
- 8. Space4
- 9. STAR JEWELRY
- 10. OLD ENGLAND Homme
- 11. Aquascutum WHITE LABEL
- 12. VASIC
- 13. ANTEPRIMA

5F Fashion ♿

- 1. Event Stage 5A
- 2. COACH
- 3. kate spade new york
- 4. LONGCHAMP
- 5. ISMY
- 6. FURLA
- 7. MICHAEL KORS
- 8. a°C
- 9. SWAROVSKI
- 10. Vendome Aoyama
- 11. Marimekko
- 13. ABC-MART SPORTS SHIBUYA
- 14. Event Stage
- 15. Fashion Parts
- 16. a-jolie
- 17. REAL DESIGN SITE
- 18. Event Stage 5B
- 19. Event Stage 5C
- 20. Ladies' shoes

- 12. REAL DRIP COFFEE No.12 BY UESHIMA COFFEE LOUNGE

6F Beauty ♿

+Q BEAUTY by TOKYU DEPARTMENT STORE

- 1. clé de peau BEAUTÉ
- 2. ALBION
- 3. SK-II
- 4. LANCÔME
- 5. SUQQU
- 6. ANNA'S by Landtmann
- 7. JO MALONE LONDON
- 8. diptyque
- 9. Davines
- 10. L'OCCITANE
- 11. SHIRO
- 12. FANCL
- 13. ReFa
- 14. CLINIQUE
- 15. ESTÉE LAUDER
- 16. Yves Saint Laurent Beauté
- 17. Event Stage 6E
- 18. Event Stage 6A
- 19. CHANEL FRAGRANCE & BEAUTY
- 20. Tom Ford Beauty
- 21. Event Stage 6B
- 22. ITRIM
- 23. SHISEIDO
- 24. DECORTÉ
- 25. BAUM
- 26. est
- 27. COVERMARK
- 28. KANEBO
- 29. ACSEINE
- 30. IPSA
- 31. CLARINS
- 32. athletia
- 33. NARS
- 34. Amplitude
- 35. M·A·C
- 36. RMK
- 37. ADDICTION
- 38. JILLSTUART
- 39. ANNA SUI COSMETICS
- 40. PAUL & JOE BEAUTE
- 41. LAURA MERCIER
- 42. Celvoko
- 43. Too Faced
- 44. shu uemura
- 45. BOBBI BROWN
- 46. Elégance

7F Fashion ♿

- 1. L'AVENTURE martinique
- 2. PUBLIC TOKYO
- 3. Le Dome ÉDIFICE et IÉNA
- 4. CABANE de ZUCCA
- 5. TOMORROWLAND
- 6. FOUR NINES
- 7. ete bijoux
- 8. UNITED TOKYO
- 9. Trueberry
- 10. L×7

8F Fashion

- 1. Bshop
- 2. JOURNAL STANDARD
- 3. KURA CHIKA by PORTER
- 4. UNTIED ARROWS
- 5. THE SHOP
- 6. Quorinest

9F Fashion ♿

- 1. LE TRIO ABAHOUSE
- 2. OVERRIDE
- 3. StompStamp
- 4. UCHINO relax
- 5. Ambiente
- 6. Francfranc
- 7. TULLY'S COFFEE
- 8. Form-i × RESH
- 9. SHIPS
- 10. FREAK'S STORE
- 11. Orobianco
- 12. MSPC PRODUCT
- 13. Tabio
- 14. LOVERARY BY FEILER
- 15. Time Land
- 16. bulle de savon

10F Lifestyle Goods ♿

- 1. TOKYU HANDS
- 2. ocha room ashita ITOEN

11F Lifestyle Goods ♿

- 1. NAKAGAWA MASASHICHI SHOTEN
- 2. TSUTAYA BOOKSTORE
- 3. STARBUCKS
- 4. TSUCHIYA KABAN
- 5. au Style SHIBUYA SCRAMBLE SQUARE
- 6. KIWA PRODUCTS CO.,LTD.

12F Restaurant ♿

FOODIES SCRAMBLE

- 1. SHABU-SHABU TSUKADA
- 2. SUSHI MATSUE
- 3. BISTECCA-ARAGOSTA
- 4. TEPPANYAKI 10
- 5. Gu-O
- 6. KUSHINOBO
- 7. HANWARAI
- 8. MOHEJI
- 9. CARVAAN TOKYO
- 10. Scene12

13F Restaurant ♿

FOODIES SCRAMBLE

- 1. ARIZUKI
- 2. OKONOMI TAMACHAN
- 3. PASTA HOUSE AWkitchen Figlia
- 4. La Coquina cervecería
*Fri., Sat., day before holiday: Open until 24:00
- 5. TSURUTONTAN UDON NOODLE BRASSERIE
- 6. TEMPRA TENTORA
- 7. DIN TAI FUNG
- 8. José Luis

14F Lifestyle Goods ♿

- 1. NHK PLUS-CROSS SHIBUYA
- 2. KAGURAZAKA SARYO
- 3. HYOZAEEMON
- 4. KYUKYODO
- 5. +ART GALLERY